

## Introduction to Veda Advantage\*

Are you new to credit checking?

Then this basic course is a must!

Designed as a one-day course, we will introduce new operators to the full range of products and services available through both [www.vedacheck.com](http://www.vedacheck.com) and [www.abr.com.au](http://www.abr.com.au), from the Organisational ID search through to the In-depth Trading History and Investigative Reports.

## What will we cover?

- Your responsibilities as a Veda Advantage operator
- Understanding the relevant legislation, including Part IIIA of the Privacy Act (1988) (Cth)
- The products and services available to you, and how they can be used to get the most value
- Navigation and usage of [www.vedacheck.com](http://www.vedacheck.com)
- Navigation and usage of [www.abr.com.au](http://www.abr.com.au)
- Company/Business and Individual credit enquiries
- Defaults and defaulting procedures

## Why Should I come to Training?

Veda Advantage holds credit information on over 16.5 million consumers and over 4.4 million commercial entities. As a subscriber to the Veda Advantage and ABR database, your staff will have the opportunity to utilise this information to make educated credit decisions. Used effectively, the information can assist you to protect your business and increase cash flow.

To help you realise the full potential of our database, we are pleased to introduce our range of training courses. Our Business Trainers will cover the correct usage of the Veda Advantage and ABR products and services to best meet your business needs. We will take you through the Privacy Act (1988) (Cth) to cover your rights under the Act and the obligations, that as a subscriber, you must adhere to.

## Australian Business Research (ABR) – Your Gateway to Data

ABR is a division of Veda Advantage Information Services and Solutions Limited – ABR offers a wide range of information services to assist in business.

If you are an ABR subscriber, and your activities concentrate around our third party services, such as: ASIC and Land Titles, our Gateway to Data presentation may best suit your business needs.

This two hour program covers access via our [www.abr.com.au](http://www.abr.com.au) website to:

- Third-Party services including Property searches, ASIC and Adult Population Index.

Should you require a more in-depth knowledge of our products and services, please register for the Introduction to Veda Advantage program

## Your Training Courses

New subscribers to the Veda Advantage database are entitled to one complimentary session at our training centres within the first three months of joining.

From March 1<sup>st</sup> 2009 for any additional or existing subscribers, a fee of \$120 per person for the Introductory Program and \$100 for the ABR program are applicable and will be charged to your next monthly invoice

As places in these programs are limited, please ensure that you:

- Always complete the booking sheet in full (located on the back of this sheet)
- Contact the Training Team at the earliest convenience if you need to reschedule your training program
- As training places are limited, we reserve the right to charge a cancellation fee of \$120 (+ GST) for booking amendments and cancellations within 48 working hours of the scheduled program
- On receipt of your booking we will send a confirmation letter via email advising of start times
- Please note we also have a number of training guides that have been included in this welcome pack. For more information please contact the training team.

**Please see overleaf for the latest training**

## Our Training Centres are located:

### Sydney

Level 15, 100 Arthur Street North Sydney

### Melbourne

Level 34, 140 William Street Melbourne

### Brisbane

Level 10, 231 North Quay Brisbane

## 2009/10 – Scheduled training sessions



	NSW	QLD	VIC
<b>Dec 09</b>	Wed 2 <sup>nd</sup>	Wed 2 <sup>nd</sup>	Tues 8 <sup>th</sup>
<b>Jan 10</b>	Thurs 14 <sup>th</sup>	Tues 12 <sup>th</sup>	Tues 19 <sup>th</sup>
<b>Feb 10</b>	Tues 2 <sup>nd</sup>	Wed 3 <sup>rd</sup>	Wed 10 <sup>th</sup>
<b>Mar 10</b>	Thurs 11 <sup>th</sup>	Tues 9 <sup>th</sup>	Tues 2 <sup>nd</sup>
<b>Apr 10</b>	Thurs 15 <sup>th</sup>	Tues 13 <sup>th</sup>	Tues 13 <sup>th</sup>
<b>May 10</b>	Tues 4 <sup>th</sup>	Wed 5 <sup>th</sup>	Tues 11 <sup>th</sup>
<b>Jun 10</b>	Wed 2 <sup>nd</sup>	Wed 9 <sup>th</sup>	Wed 16 <sup>th</sup>



	NSW	QLD	VIC
<b>Dec 09</b>	Thurs 10 <sup>th</sup>	Thurs 3 <sup>rd</sup>	Wed 9 <sup>th</sup>
<b>Jan 10</b>	Thurs 28 <sup>th</sup>	Wed 13 <sup>th</sup>	Thurs 21 <sup>st</sup>
<b>Feb 10</b>	Thurs 25 <sup>th</sup>	Thurs 4 <sup>th</sup>	Thurs 11 <sup>th</sup>
<b>Mar 10</b>	Tues 16 <sup>th</sup>	Wed 10 <sup>th</sup>	Wed 3 <sup>rd</sup>
<b>Apr 10</b>	Thurs 22 <sup>nd</sup>	Wed 14 <sup>th</sup>	Wed 14 <sup>th</sup>
<b>May 10</b>	Wed 26 <sup>th</sup>	Thurs 6 <sup>th</sup>	Wed 12 <sup>th</sup>
<b>Jun 10</b>	Thurs 24 <sup>th</sup>	Thurs 10 <sup>th</sup>	Thurs 17 <sup>th</sup>

**Please note:** These dates are subject to change.

## Registration

To register for any of the above schedule training sessions please email the training team at [training.au@vedaadvantage.com](mailto:training.au@vedaadvantage.com)

In your email please include: Company name, Subscriber codes, Account Number, Contact name, Contact number, email address, Name/s of participant/s, Course, Preferred training date.

We can also provide subsidised training sessions at your premises. Training sessions are usually conducted over a two hour period, dependant on the number of participants and can be tailored to meet your organisations' individual requirements. Please contact the training team at [training.au@vedaadvantage.com](mailto:training.au@vedaadvantage.com) for further information.

For more information on Veda Advantage training courses please contact the Training Team

**Phone: - 1300 921 621**

**Email: [training.au@vedaadvantage.com](mailto:training.au@vedaadvantage.com)**